

EAACI Media Library eShop General terms and conditions

General terms and conditions for users

These terms and conditions are valid for all users of the EAACI Media Library eShop. Any person who purchases any content on the EAACI Media Library eShop is considered a user.

Definitions

Package

A package is a group of media associated to an EAACI event. During each EAACI event, several types of media are made available to the registered participants (such as posters and presentations). After the event ends, each media is assembled under thematic packages and made available on EAACI Media Library eShop.

Package content

Each package is a group of several media. Depending on the event, they can be abstracts, posters, presentations, webcasts, interviews or visuals. The quantity of media within a package can vary, depending on the focus of a specific event, and the quantity of resources presented during the event.

EAACI Media Library eShop purchases

Only fully completed purchase orders will be accepted. Fully completed purchase orders are only valid when the payment for the order is successful. Upon purchase, you will receive a confirmation email and receipt.

Methods of payment

Payment is required at the time of purchase by credit card (Visa/Mastercard) in Euros (EUR). Users must complete the payment details form correctly before proceeding to payment. Payment details cannot be changed after finalization of the purchase.

Information about payment safety

Credit card online payment will be made with SSL encryption through "Ingenico ePayments". Such encryption prevents collection and/or manipulation of the credit card data in the interests of the customer's security. However, EAACI disclaims liability for any and all losses and all other damage arising in connection with or through the input, transmission, processing of customer data, order information or any other information provided to EAACI or by EAACI either directly or through "Ingenico ePayments". This exclusion does not apply in the event of intention or gross negligence on EAACI side.

Letter of confirmation/Payment receipt

A letter of confirmation/payment receipt will be sent by email once the EAACI Media Library eShop team has received a fully completed purchase order and the related payment. Payment confirmation can only be sent to the email address used to create the account on the EAACI Media Library eShop.

Duration of access

Every package and its media are associated to an event.

The package is available for sale during a period of 3 years after the event ends.

After this period of 3 years, the media of a package will become available to all on the EAACI Media Library, free of charge.

Order details

Once a user creates a profile and purchases a content package under a specific name and email address, notification of changes of name or email address should be made 48 hours after the purchase via email to science@eaaci.org. After 48 hours, no changes are possible to the profile information of the user.

Order cancellation

Notification of cancellation must be made 48 hours after the purchase of the content package via email to science@eaaci.org. The notification must include the order ID and be sent from the mailbox (email address) with which the initial order was placed. If written notification of cancellation is received before 48 hours after the purchase of the content, an administration fee of 10 Euros (EUR) will be deducted from the total refunded amount.

Refund will be processed within two weeks of the request for cancellation. No refunds will be processed after 48 hours of the purchase of the content.

In all cases, no refunds will be accepted if more than 5 items per package were opened within the 48h after the purchase was made.

Order change

Notification for change of order must be made 48 hours after the purchase of the content package via email to science@eaaci.org. Change of order will be processed within 2 working days. In case of a lower order, refund will be processed within two weeks of the request for change of order minus an administration fee of 10 Euros (EUR). In case of a higher order, a new payment will be required on the EAACI Media Library eShop.

Privacy notice

EAACI privacy policy applies to all EAACI platforms, including the EAACI Media Library eShop and EAACI Media Library platforms.

[Click here](#) to access the EAACI Privacy notice.

For any information related to personal data or GDPR issues, please contact EAACI Head Office at gdpr@eaaci.org.

Intellectual property rights

EAACI retains the copyright and intellectual property rights on their information, documents, files, presentations, and other content shared on this platform.

Content availability and platform use

EAACI reserve the right to change or modify any of the content of the EAACI Media Library eShop general terms and conditions or any policy from the Media Library and EAACI Media Library eShop, at any time and at its sole discretion. Any changes or modification will be effective immediately upon posting of the revisions on the EAACI Media Library eShop platform, and you waive any right you may have to receive specific notice of such changes or modifications. Your continued use of the EAACI Media Library eShop platform and EAACI Media Library following the posting of changes or modifications will confirm your acceptance of such changes or modifications. The modification or suspension of our offer does not grant our users any right for refund.

Acceptance of the general terms and conditions

These general terms and conditions apply fully and affect your use of this platform. Users shall not use this platform if they disagree with any of these general terms and conditions.

Fulfillment and jurisdiction

These general terms and conditions shall be subject to Swiss law. In the event of any legal claims arising from either party, Zurich, Switzerland shall be the sole court of jurisdiction.